



Your business
is our business.

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REDACTED - FOR PUBLIC INSPECTION

ACCEPTED/FILED

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Greenbelt, Maryland 20770
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October 9, 2013

OCT 24 2013

By Hand Delivery

Federal Communications Commission
Office of the Secretary

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Bixby Telephone Company
Study Area Code 431969**

Dear Ms. Dortch:

On behalf of Bixby Telephone Company "Bixby", JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Bixby seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 043
List ABCDE

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

Echelon Building II, Suite 200
9430 Research Blvd., Austin, TX 78759
phone: 512-338-0473, fax: 512-346-0822

Eagandale Corporate Center, Suite 310
1380 Corporate Center Curve, Eagan, MN 55121
phone: 651-452-2660, fax: 651-452-1909

6849 Peachtree Dunwoody Road
Bldg. B-3, Suite 200, Atlanta, GA 30328
phone: 770-569-2105, fax: 770-410-1608

547 South Oakview Lane
Bountiful, UT 84010
phone: 801-294-4576, fax: 801-294-5124

C

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FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0946/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	431969	ACCEPTED/FILED
<015> Study Area Name	BIXBY TEL CO	
<020> Program Year	2014	
<030> Contact Name: Person USAC should contact with questions about this data	Frank Rehbein	OCT 24 2013
<035> Contact Telephone Number: Number of the person identified in data line <030>	918/366-8000	Federal Communications Commission Office of the Secretary
<039> Contact Email Address: Email of the person identified in data line <030>	frehbein@olp.net	

ANNUAL REPORTING FOR ALL CARRIERS			54.818 Completion Required	54.422 Completion Required
<100> Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)		4	<input type="checkbox"/>
<210> 4 <-- check box if no outages to report				
<300> Unfulfilled Service Requests (voice)	0		4	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)			<input type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)			4	<input type="checkbox"/>
<410> Fixed	0.02			
<420> Mobile				
<430> Number of Complaints per 1,000 customers (broadband)			<input type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed				
<450> Mobile				
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)		4	<input type="checkbox"/>
<510> 431969ok510	(attach descriptive document)		4	<input type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)		4	<input type="checkbox"/>
<610> 431969ok610	(attach descriptive document)		4	<input type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)		4	<input type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> 	(attach descriptive document)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)		4	<input type="checkbox"/>
<1110>	(complete attached worksheet)		<input type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)		<input checked="" type="checkbox"/>	4

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	4
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. :
July 2013

<010>	Study Area Code	431969
<015>	Study Area Name	BIXBY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line <030>	frrehbein@olp.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
<114> Report how much universal service (USF) support was received
<115> How (USF) was used to improve service quality
<116> How (USF) was used to improve service coverage
<117> How (USF) was used to improve service capacity
<118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

[illegible]

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2013

<703>

[illegible]

(710) Broadband Price Offerings Data Collection Form FCC Form
OMB Cont
July 2013

<010>	Study Area Code	431969
<015>	Study Area Name	BIXBY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line <030>	frhbein@olp.net

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No
July 2013

<010>	Study Area Code	431969
<015>	Study Area Name	BIXBY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-6000
<039>	Contact Email Address - Email Address of person identified in data line <030>	frhbein@olp.net

<910> Tribal Land(s) on which ETC Serves **Muskogee (Creek) Nation**

<920> Tribal Government Engagement Obligation

431969ok920

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
NA
NA
NA
NA
NA
NA
NA
NA
NA

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 30
July 2013

<010>	Study Area Code	431969
<015>	Study Area Name	BIXBY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line <030>	frehbein@olp.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers		FCC Form 481
Lifeline		OMB Control No. 3
Data Collection Form		July 2013

<010>	Study Area Code	431969
<015>	Study Area Name	BIXBY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line <030>	frrehbein@aolp.net

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	431969ok1220
		Name of attached document (.pdf)

<1220>	Link to Public Website	HTTP
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"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="checked" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input type="checkbox"/>

(2000) Price Cap Carrier Additional Documentation	FCC Form
Data Collection Form	OMB Co
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	JULY 201

<010>	Study Area Code	431969
<015>	Study Area Name	BIXBY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line <030>	frehbein@olp.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<2021>	Interim Progress Community Anchor institutions	<input type="checkbox"/>
Name of Attached Document Listing Required Information		

(3000) Rate Of Return Carrier Additional Documentation		PCC Form 431
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0986
		July 2013

<010>	Study Area Code	431969
<015>	Study Area Name	BIXBY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line <030>	frankrehbein@bixbytel.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set for 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313(f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information <input type="checkbox"/>
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	<input checked="" type="checkbox"/> (Yes/No)
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires	<input type="checkbox"/> (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3016 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.	<input checked="" type="checkbox"/> (Yes/No)
(3019)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input checked="" type="checkbox"/>
(3020)	Management letter issued by the independent certified public accountant that performed the company's financial audit.	<input type="checkbox"/>
(3021)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3016 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.	<input type="checkbox"/>
(3022)	Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3023)	Underlying information subjected to an officer certification.	<input type="checkbox"/>
(3024)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3025)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information
(3026)		431969ok3019

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 5060-0866/OMB Control No. 5060-0819 July 2013
---	--

<010> Study Area Code	431969
<015> Study Area Name	BD&Y TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035> Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039> Contact Email Address - Email Address of person identified in data line <030>	frrehbein@olp.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF.

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachment is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C § 1001.	

Certification - Agent / Carrier Data Collection Form	FOI Form 461 OMB Control No. 3061-068/OMB Control No. 3061-0819 July 2013
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<010> Study Area Code	431969
<015> Study Area Name	BIXBY TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035> Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039> Contact Email Address - Email Address of person identified in data line <030>	frhbein@olp.net

TO BE COMPLETED BY THE REPORTING CARRIER IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF.

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or U Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	John Staurulakis, Inc.
Name of Reporting Carrier:	BIXBY TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE
Printed name of Authorized Officer:	Robert Rozell
Title or position of Authorized Officer:	President
Telephone number of Authorized Officer:	918-366-8000
Study Area Code of Reporting Carrier:	431969
Filing Due Date for this form:	10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or U Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	BIXBY TEL CO
Name of Authorized Agent or Employee of Agent:	John Staurulakis Inc.
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE
Printed name of Authorized Agent or Employee of Agent:	Daria Parker
Title or position of Authorized Agent or Employee of Agent:	JSI Manager
Telephone number of Authorized Agent or Employee of Agent:	512/338-0473
Study Area Code of Reporting Carrier:	431969
Filing Due Date for this form:	10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C § 1001.	

Attachments

<010>	Study Area Code	431969
<015>	Study Area Name	BIXBY TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line <030>	frhbein@aolp.net
<810>	Reporting Carrier	Bixby Telephone Company
<811>	Holding Company	
<812>	Operating Company	Bixby Telephone Company

[illegible]

Bixby Telephone Company

Response to Line 510 - Service Quality Standards and Consumer Protection Rules

Compliance

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”³

Bixby Telephone Company (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with current service quality and consumer protection provisions under state and federal law. These provisions include, but are not limited to, the following: 1) the minimum directory requirements (OAC 165:55-7-1(e) (1)); 2) the Truth-in-Billing Rules 47 CFR § 64.2401, as required in the OCC rules at OAC 165:55-9-1; 3) CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers’ privacy.

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

Bixby Telephone Company

Response to Line 610 - Ability to Function in Emergency Situations

Bixby Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2).¹ The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, the Company is able to function under emergency operations in accordance with Title 165, Chapter 55 of the Oklahoma Corporation Commission (OCC) regulations, which include the following subparts specific to emergency operations and adequacy of equipment:

1. 165:55-13-20. Responsibility for adequate and safe service
2. 165:55-13-22. Emergencies
3. 165:55-13-23. Adequacy of service
4. 165:55-13-24. Adequacy of equipment
5. 165:55-13-50. Service standards; sufficient operating and maintenance force
6. 165:55-13-53. Restoration of service plan

These rules require telecommunications service providers to maintain their networks and facilities so as to render safe, efficient, and continuous service, and to make adequate provision for emergencies in order to prevent interruption of continuous telecommunications service. The OCC rules also require that telecommunications service providers equip their central office

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

facilities with an emergency power source, either on the premises or available on short notice. Finally, the OCC rules require all telecommunications service providers to have a written restoration of service plan, available for review upon request. Bixby Telephone Company complies with all of the aforementioned OCC rules.

Bixby Telephone Company

Response to Lines 900 – 929 – Tribal Lands Reporting

Bixby Telephone (Company) responds to the Tribal Lands Offering data inquiry that its service area does include tribal lands and that it does provide service inclusive of tribal lands residents.

The Company replies “not applicable” to the Tribal Government Engagement Obligation (Line 920) as there is no tribal government or reservation as recognized in the State of Oklahoma. In 2012, Bixby Telephone contacted and met with the Muscogee (Creek) Nation in order to reach out to them and is prepared to coordinate with them in the future insofar as the coordination identified in § 54.313(a)(9).

Bixby Telephone Company

Response to Lines 900 – 929 – Tribal Lands Reporting

Bixby Telephone (Company) responds to the Tribal Lands Offering data inquiry that its service area does include tribal lands and that it does provide service inclusive of tribal lands residents.

The Company replies “not applicable” to the Tribal Government Engagement Obligation (Line 920) as there is no tribal government or reservation as recognized in the State of Oklahoma. In 2012, Bixby Telephone contacted and met with the Muscogee (Creek) Nation in order to reach out to them and is prepared to coordinate with them in the future insofar as the coordination identified in § 54.313(a)(9).

BTC Broadband

4.12 ELIGIBILITY REQUIREMENTS FOR LIFELINE SERVICE ON TRIBAL LANDS

AT

A. Description of Service

1. Lifeline service is a telecommunications service assistance program designed to provide eligible residential customers with a credit to be applied to the price of basic local exchange service.
2. Eligible customers will receive a credit as set forth below, to be applied to their basic local exchange access service.
3. Customers shall not receive more than one Lifeline credit regardless of the number of residential access lines or locations at which the customer receives service within the State of Oklahoma.
4. All charges, either recurring or nonrecurring, for any service or feature other than Lifeline Service shall be billed at the tariffed rate.
5. Lifeline Service shall not be available on a retroactive basis.
6. Lifeline service may not be disconnected for non-payment of toll charges.
7. Designated Services Available To Lifeline Customers
 - (1) Single Party Service
 - (2) Local Usage
 - (3) Touch Tone Services
 - (4) Voice Grade Access to the Public Switched Network
 - (5) Access to Emergency Services
 - (6) Access to Operator Services
 - (7) Access to Interexchange Services
 - (8) Access to Directory Assistance
 - (9) Toll Restriction at No Charge
 - (i) Eligible customers accepting toll restriction or toll limitation services shall not be required to pay a deposit.
8. In compliance with 47 CFR 52.33.a.1.i.C, Lifeline Customers **shall not** receive the monthly number portability charge. Consistent with Federal Communications Commission's Orders, Lifeline Customers shall not receive the Federal Universal Service Charge.
9. The applicant or customer seeking to obtain Lifeline Service on Tribal Lands (see definition in 2.a. below) must demonstrate their current participation in at least one of the following assistance programs. The Applicant or customer shall complete and sign, under penalty of perjury, an authorization and self certification form provided by the Company. The Applicant or customer must check all of the following that apply.
 - a. Supplemental Nutrition Assistance Program ("SNAP")/k/a Food Stamps)
 - b. Temporary Assistance for Needy Families (TANF)
 - c. Supplemental Security Income (SSI)
 - d. Medical Assistance (Medicaid/Soonercare)

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Public Utility Division
201200204
Competitive Service Filing

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4.12 ELIGIBILITY REQUIREMENTS FOR LIFELINE SERVICE ON TRIBAL LANDS
(Continued)

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A. Description of Service (Continued)

- e. Vocational Rehabilitation (including aid to the hearing impaired)
- f. Oklahoma Sales Tax Relief
- g. Federal Public Housing Assistance
- h. Low Income Home Energy Assistance Program
- i. Food Distribution Program on Indian Reservations ("FDPIR")
- j. 135% of the Federal Poverty Guidelines
- k. Bureau of Indian Affairs general assistance; (1)
- l. Temporary Assistance for Needy Families (TANF) and tribally-administered block grant programs; (2)
- m. Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); or
- n. National School Lunch Program (only applicant or customer who satisfy the income standard of the program for free meals).

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- 10. The applicant or customer must also certify:
 - a. Residence on Tribal Lands as described in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v).
 - b. Agreement to notify Company if applicant no longer resides on tribal land or customer no longer participates in the program or programs described in paragraph 1. above, for which the Applicant or Customer certified their participation in.
 - c. The applicant must not be a dependent for Federal Income Tax purposes, unless the applicant is over the age of 60.
- 11. Upon receipt of the completed self certification, Company will begin providing the credit set forth in F. below. Lifeline credits will not be implemented or continued unless telephone service arrangements are and remain, within the Lifeline Service criteria specified above.
- 12. The Lifeline credits will be discontinued upon receipt by the Company of notice by the Customer that they no longer meet the eligibility requirements for the Lifeline credits.
- 13. The Lifeline credits will be automatically discontinued unless the customer annually certifies they continue to meet the eligibility requirements for Lifeline credits. All such annual re-self certifications must be submitted to the Company within the time frames determined by the Company.
- 14. Lifeline customers will be converted to standard residential service rates once they no longer qualify for Lifeline Service. No service charge will apply for this change in service.

Public Utility Docket
201200244
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- (1) Applicant must "have sufficient resources to meet the basic and special needs defined by the Bureau Standard of assistance," 25 C.F.R. § 20.21.
- (2) 42 U.S.C. § 612 and 45 C.F.R. § 286.

4.12 LIFELINE SERVICE ON TRIBAL LANDS (Continued)

B. Lifeline Credits on Tribal Lands

DT

Lifeline Service on Tribal Lands has been established by the Federal Communications Commission (FCC), therefore eligible Lifeline customers will receive the appropriate credits, depending on the programs the customer participates in, as specified by the FCC in its Twelfth Report and Order entered into in CC Docket No. 96-45 and as set forth below:

1. If a customer indicates eligibility to receive Lifeline credits as, Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps), Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI), Medical Assistance, Vocational Rehabilitation (including aid to the hearing impaired), Food Distribution Program on Indian Reservations ("FDPIR") or Oklahoma Sales Tax Relief Act (68 O.S. § 5011, et seq.), then the Customer should receive credits as follows:

AT

AT

	<u>Monthly Credit⁽¹⁾</u>	
Federal Lifeline Credit ²	\$9.25	CR
Oklahoma Universal Service Fund Credit:	\$1.17	CR

Additional Federal Credit to Residential Access Line

necessary to reduce customer's bill to \$1.00 (See footnote (24) below)

DT

- (1) Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate, less \$1.00. In this instance, will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.
- (2) Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange service not to exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45.

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4.12 LIFELINE SERVICE ON TRIBAL LANDS (Continued)

2. If a customer indicates his eligibility to receive Lifeline credits as only one or more of the following: Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Bureau of Indian Affairs general assistance, Temporary Assistance for Needy Families (TANF) tribally administered block grant programs, Head Start Programs (only those meeting its income qualifying eligibility provision), 135% of the Federal Poverty Guidelines or National School Lunch Program (only Applicant or customer who satisfy the income standard of the program for free meals), then the Customer should receive credits as follows:

	<u>Monthly Credit</u> ⁽³⁾	
Federal Lifeline Credit:	\$9.25	CR
Additional Federal Credit to Residential Access Line to reduce customer's bill to \$1.00	(see footnote (4) below)	

DT

- (3) Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate less \$1.00. In no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.
- (4) Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange service, not to exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45.

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BTC Broadband

Oklahoma Tariff No. 2
1st Revised Page 27

SECTION 4 B COMPANY SPECIFIC TERMS, RATES AND CHARGES

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4.1 LOCAL EXCHANGE ACCESS SERVICE

4.1.1 The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the customer's local calling area, as defined herein; access enhanced Universal Emergency Number/911 Service where available; access the interexchange carrier selected by the Customer for long distance services; access Operator Services;
- access Directory Assistance; place or receive calls to 800/888 telephone numbers; access Telecommunications Relay Service.

4.1.2 Class of Service: The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.

Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarter for a combined residence and business premises.

Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.

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APPROVED

MAY 25 2006

Authorized Agent Initials

**DIRECTOR OF
PUBLIC UTILITIES**

OAC 165:55-5-10(c)

BTC Broadband

4.1.3 Rates for Exchange Access Service

	Monthly Recurring	Non-Recurring
Residential Line	\$15.88	\$31.25
Business Line	29.15	31.25

4.2 Directory Assistance

A Customer may obtain Local Directory Assistance (DA) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

4.2.1 Rates for Directory Assistance

Customers will be billed \$.75 per each DA call.

CR

4.3 Operator Assistance (Traditional)

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Operator Assisted (Traditional) Surcharges: The following surcharges will be applied on a per call basis.

4.3.1 Rates for Operator Services

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REDACTED – FOR PUBLIC INSPECTION

BIXBY TELEPHONE COMPANY (431969)

ATTACHMENT - LINE 3019-3021

ATTACHMENT REDACTED IN ENTIRETY